

Crisis Assistance Program

Fundamentals



NavAid Crisis Consulting Group



NavAid *Crisis Consulting Group*

Crisis Response Strategists





Welcome & Introductions



#1

information



Who
has the information?

do the
affected
obtain their
information?

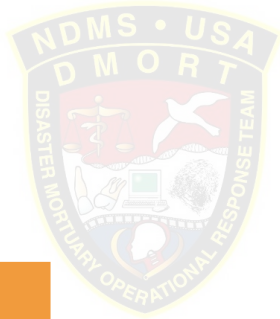
Where

Where

do YOU
get your
information?



FEMA



American
Red Cross

Maryland Department of Transportation





How are the needs addressed?

Fundamental Concerns



Family Members &
Survivors

Response Timeline

Preparedness

Pre-incident

**Incident
Response**

0–24 hours

Immediate (0–4 hrs)
Short-Term (4–24 hrs)
Extended (12–24 hrs)

Recovery

1–14 days

**Post-
Recovery**

2 weeks +

Reunification Center

- Short-term center used to facilitate unification
- Can be found in school response plans and in jurisdictions in the US

Family Information Center

- Short-term, hospital based reunification center staffed by hospital employees
- Works with local officials on reunification efforts
- Does not supersede local EMS response efforts

Family Assistance Center

- Provides a safe and secure place where information, support and resources are obtained
- Typically opened 2-14 days
- Event/disaster influences who is in charge of FAC

Resiliency Center

- Found in jurisdictions with long-term needs
- Can provide case management and resources to the affected



Crisis Assistance Program

Developing your response

The background is a composite image. It features a world map with glowing nodes and connecting lines, suggesting a global network. Below the map, there's a city skyline with various buildings. In the foreground, there are silhouettes of people working at computers. The overall color scheme is blue and orange.

Q&A

Thank you

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